

Flexible TAB FusionRMS system manages daily logs, employee activity and all property and evidence for the Camas, WA Police Department.

What do you do with a 20-year-old DOS-based daily-log system that only the retiring police chief knows how to administrate? “I knew we’d have to replace it before I left,” explains retired Camas Police Chief Don Chaney, who is now a city councilman. “I had been in on the ground floor with the development and installation of our original system in 1987 and all the piecemeal changes we made along the way. Since it had been my baby, it was important to me to bring the department up-to-date with an easy-to-use and easy-to-administrate system before I retired—without sacrificing the flexibility we had.”

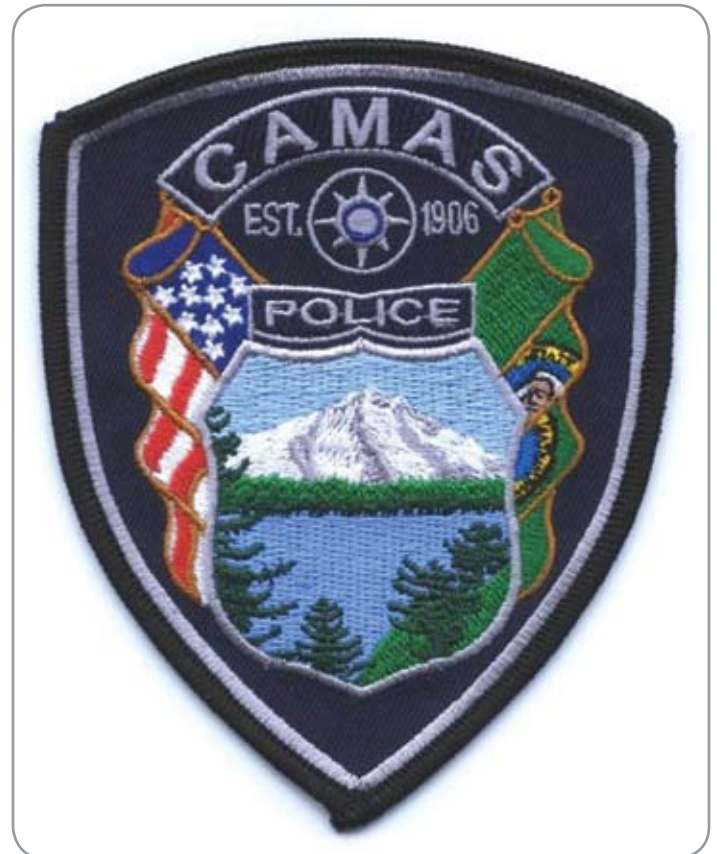
Specifically, the Camas Police Department (PD) needed a daily log system that would provide an easy way to search for and access information and create reports. Unlike larger law enforcement agencies that use squad meetings to communicate daily happenings, the Camas PD relies on its daily log. “It’s also a valuable research tool,” adds Chaney. “When we meet with citizens groups or address constituent audiences, we can quickly provide statistics and other valuable information.”

The system also provides a way to assess individual performance on an hourly basis. “It helps us optimize scheduling by tracking when the busiest hours are,” says Chaney.

“We were getting pretty desperate”

When Chaney and his 5-person project team looked at TAB FusionRMS, he was impressed with TAB’s offer to customize its RMS for Property and Evidence software to create a blended system that would track activities, as well as manage all of the department’s property and evidence.

“We looked for two years, trying to find a vendor who had a product that was flexible and worked the way we wanted to work,” says Chaney. “Quite honestly, we were getting pretty desperate until we found TAB FusionRMS. It turned out that the entire company was fantastic to work with, from our first



meeting throughout the implementation. Everyone at TAB treated us like a much bigger agency than we actually are. That must be one of the reasons they’re the leader in records management.”

While most software of this kind is one-size-fits-all, TAB FusionRMS Enterprise for Property and Evidence is one of the most sensible and easy-to-use systems available for law enforcement organizations. Its flexible design means it was easily customized to work the way the Camas PD works—at less than half the price of other systems they had investigated.

“Working with the TAB people was a dream. I thought it would be a difficult project because of the unique features that our software had. But it went so smoothly, and TAB worked through the issues seamlessly.”

Customization was the answer

The bar code-based RMS for Property and Evidence software was customized to create a unique, hybrid system for the Camas PD that not only captures and tracks all activities, but also manages all property and evidence. Using approximately 30 fields, officers can search for information by case number, officer name, suspect, violation, date, time, location, narrative, neighborhood, zone and many other criteria.

Bar coding and electronic tracking simplify inventory management and disposition of property and evidence. The system flags found property that is no longer necessary to retain, whether it has exceeded statutes or is part of a court case that has been closed. “Instead of gathering dust, it can be sold at public auction or converted for the agency’s use,” Chaney says.

Chaney was exceptionally pleased with the installation. “Working with the TAB people was a dream. We sent our data to them, so there was a huge trust level. I thought it would be a difficult project because of the unique features that our software had. But it went so smoothly, and TAB worked through the issues seamlessly. During the installation, I was really amazed by the kind of attention and service we received. I couldn’t believe a company this big would give us such remarkable value.” Chaney knows he left the Camas Police Department a lasting information legacy.

Customize TAB FusionRMS for Your Organization

Want to see how TAB FusionRMS can be customized to manage your records? We can help! [Visit our website](#) or call us for more information.

Camas PD Quick Stats

TAB Customer:

Camas, Washington Police Department

Challenge:

Replace antiquated DOS-based daily log system with an easy-to-use, easy-to-administrate system that works the way the department works for tracking all department activities and creating reports.

Solution:

TAB FusionRMS Enterprise for Property and Evidence to create a hybrid system that manages daily logs, employee activity, digital records and property and evidence in one integrated solution.

Results:

- Costly, time-consuming system administration was eliminated.
- A single, integrated digital system manages daily logs, employee activity, digital records, and all property and evidence.
- Bar code labeling and tracking simplify property and evidence management.
- The easy-to-use system was installed and in use in five days.
- Reliable TAB FusionRMS support is always available when needed.
- TAB’s records management expertise and understanding of law enforcement needs enhanced the implementation.



Technology
Solutions

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